

## Aqara Wireless Mini Switch T1 – FAQ



### Can the Aqara Wireless Mini Switch be directly connected to a mobile phone?

No, the Aqara Wireless Mini Switch cannot be directly connected to a mobile phone. An Aqara Hub is required. First, connect the Aqara Hub to your mobile phone, and then pair the Aqara Wireless Mini Switch with the hub.

### What actions does the Aqara Wireless Mini Switch support?

The Aqara Wireless Mini Switch supports single press, double press, and long press actions. These can be used to control other smart devices.

### What is the maximum installation distance between the Aqara Wireless Mini Switch and the hub?

The maximum distance depends on the indoor environment. The signal strength between the hub and the switch can vary, but it is recommended to ensure no more than two walls are between the hub and the switch for optimal performance.

### How do I connect the Aqara Wireless Mini Switch to the hub or app?

Follow these steps:

1. Open the Aqara Home App.
2. Navigate to Accessory > "+" > Aqara Wireless Mini Switch.
3. Select the hub.
4. Long press the reset button on the switch for 5 seconds until the LED indicator blinks 3 times.
5. Follow the app instructions to complete the setup.

### How do I reset the Aqara Wireless Mini Switch, and when is a reset required?

To reset:

1. Press and hold the reset button on the switch for 5 seconds. The LED indicator will flash 3 times, indicating the device has been reset to factory settings.

A reset is required if:

- The device needs to be paired with a different Aqara Hub.



## Why does the Aqara Wireless Mini Switch sometimes go offline?

Possible reasons include:

2. The switch is too far from the hub. Move it closer to the hub.
3. The battery is low or dead. Replace the battery if necessary.
4. The switch is installed on a metal surface, which may interfere with the signal. Install it away from metal objects.

## How do I check if the Aqara Wireless Mini Switch is working properly?

1. Press the reset button on the switch. If the Aqara Hub prompts with the voice message “Normal link confirmed”, it means the switch is properly connected to the hub.
2. If there is no voice message, move the switch closer to the hub and try again.
3. If the issue persists, the switch may have been deleted from the hub, or the battery may be dead. Refer to the user manual to re-add the device or replace the battery.
4. Perform single, double, or long presses on the switch, then check the app's homepage to see if the status updates, indicating the switch is functioning correctly.

## What should I do if I cannot connect the Aqara Wireless Mini Switch to the app?

1. Ensure the hub's firmware is up to date.
2. Confirm the hub is in pairing mode.
3. Verify the switch has been reset successfully, with the LED indicator blinking as expected.
4. Place the switch close to the hub and retry the connection.
5. Test with another child device to rule out issues with the switch.
6. Try pairing with a different hub to rule out issues with the original hub.

Note: a hub can support up to 32 child devices simultaneously.