

Aqara Water Leak Sensor T1 – FAQ



Can the Aqara Water Leak Sensor connect directly to a mobile phone?

No, the Aqara Water Leak Sensor cannot connect directly to a mobile phone. An Aqara Hub is required. Please connect the Aqara Hub to your mobile phone, then pair the Aqara Water Leak Sensor with the hub.

What functions does the Aqara Water Leak Sensor have?

The Aqara Water Leak Sensor can detect water leaks or water immersion. When a water leak or immersion occurs, it sends an instant alert notification via the app. Additionally, it can interact with other smart accessories through the Aqara Hub.

How does the Aqara Water Leak Sensor work?

The Aqara Water Leak Sensor detects water using the electrical conductivity of water. When the two probes come into contact with water, a current loop is formed. The sensor then reports the water leak or immersion status to the Aqara Hub, which triggers an alarm or interacts with other smart devices to perform related operations.

Why does the Aqara Water Leak Sensor sometimes not work?

1. Distance from the hub: The sensor may be too far from the Aqara Hub. Press the reset button on the sensor at the installation location. If the hub provides voice prompts, it indicates successful communication. If not, move the sensor closer to the hub.
2. Battery issues: The sensor may have low or dead batteries. Replace the battery if needed.
3. Signal interference: If the sensor is installed on a metal surface, signals may be disrupted. Avoid installing the sensor on metallic surfaces.

What are the requirements for installing the Aqara Water Leak Sensor?

Installation is simple. Place the sensor on the surface you wish to monitor for water leaks or immersion.

Is the Aqara Water Leak Sensor waterproof and dustproof?



Yes, the Aqara Water Leak Sensor is waterproof and dustproof to international IP67 standards. It is also protected against short-term water immersion.

Where is the button on the Aqara Water Leak Sensor?

The button is located at the centre of the sensor's shell. To trigger it, hold the top and bottom covers and press the "Water Drop" icon.

At what water level does the alarm get triggered?

The alarm is triggered when the water level reaches 0.5 mm (0.02 inches).

How can I reset the Aqara Water Leak Sensor?

To reset the sensor, press and hold the "Water Drop" icon on the shell for 5 seconds. Release it when the blue light flashes continuously.

What should I do if I cannot connect the Aqara Water Leak Sensor to the app?

1. Ensure the hub's firmware is up to date.
2. Confirm the hub is in pairing mode.
3. Check if the sensor has been successfully reset and that the LED indicator is blinking as expected.
4. Place the sensor as close to the hub as possible and try again.
5. Test another child device to determine if the sensor itself is faulty.
6. Test the sensor with another hub to identify issues with the original hub.
7. Ensure no more than 32 child devices are connected to the hub simultaneously.